



Warranty Details

WARNING

- The test item connected to the SMARTsolver must be disconnected from all other equipment.
- SMARTsolver must not have external power connected to it other than via the USB connector.

Warranty Contract for SMARTsolver Tester

Product: SMARTsolver Tester

Manufacturer/Seller: Attwood Electronics Ltd

Warranty Duration: 12 Months

1. Warranty Coverage

The Manufacturer warrants that the SMARTsolver Tester ("Product") is free from defects in materials and workmanship under normal use for the duration specified above. This warranty covers:

- Manufacturing defects
- Hardware malfunctions not caused by misuse or external damage

2. Exclusions

This warranty does **not** cover:

- Damage caused by abuse, misuse, accidents, drops, or improper storage
- Water or liquid damage
- Normal wear and tear, including cosmetic damage
- Battery degradation due to normal use
- Unauthorized repairs, alterations, or modifications

3. Customer Obligations

To obtain warranty service, the Customer must:

1. Provide proof of purchase (invoice, receipt, or order confirmation)
2. Notify the Manufacturer/Seller of the defect within the warranty period
3. Return the Product to the Manufacturer/Seller or an authorized service centre as instructed

4. Warranty Service Process

If the Product is determined to be defective and covered under warranty, the Manufacturer/Seller will, at its discretion:

- Repair the Product using new or refurbished parts
- Replace the Product with an equivalent new or refurbished unit
- Refund the purchase price if repair or replacement is not possible

The repaired or replaced Product will be covered under the original remaining warranty period or for 90 days, whichever is longer.

5. Limitations of Liability

The Manufacturer/Seller is not liable for:

- Indirect, incidental, or consequential damages
- Loss of use, or profits resulting from Product failure

This warranty is the exclusive remedy of the Customer and replaces any other warranties, express or implied, including warranties of merchantability or fitness for a particular purpose.

6. Acceptance

By using the Product, the Customer acknowledges understanding and acceptance of the terms of this Warranty Contract.

Manufacturer/Seller: Attwood Electronics Ltd

Contact: SMARTsolver@attwood.nz

Customer: _____

Signature: _____

Date: _____